

North Carolina --High Point Police/Fire 911 Center:

The City of High Point's Public Safety Communications Center would like to welcome you as a possible new employee.

First we need to give you some information about our organization. Our department is the primary link via telephone/911 and radio between the public, High Point's police officers and firefighters, handling emergency and non emergency situations. As a public safety center we operate on a 24/7 basis, including holidays and weekends. Our employees work in a 4 team environment with each team consisting of one supervisor and assigned dispatchers. We work a 12-hour day schedule, rotating days to nights every two weeks, with every other weekend off. Employees work an average of 15 days per month, never working over 3 consecutive days. New employees are assigned a trainer to guide them through the six to ten month training period. All City of High Point employees receive health insurance, life insurance, retirement benefits, and a 401-K contribution option. In addition, employees accrue vacation, holiday, and sick time. All probationary employees (first year of employment) receive merit pay increases at 3 months, 6 months and one year. After the probationary period merit raises are granted on a bi-annual basis. The current starting salary is \$15.46 per hour.

The ability to work in a team environment is one of the essential skills required of our department's employees. Prior public safety dispatching experience is desirable but not required. All candidates must possess a GED or high school diploma. All candidates must type 30 WPM and must have basic computer knowledge. Other essential skills include being self-confident, having good decision making skills, the ability to remain calm under stress, and the ability to perform simultaneous task. Initial employment offers are conditional until the candidate successfully completes a thorough background investigation, which includes a check of the candidate's criminal history, a polygraph examination, a psychological examination, a drug test and physical.

If you possess the required qualifications for a Public Safety Dispatcher with our department and a desire for the type of "never a dull moment" employment, our department could welcome you as one of its new employees. Please take a moment to complete the interest section below. If you would like more information please contact Nancy Williams, 911 Supervisor, at 336-883-3224 (work) or email: law37@northstate.net. You may choose to mail a resume to the following:

Attention: Nancy Williams, 911 Supervisor
Communications Center
211 S. Hamilton St
High Point, NC 27260